

NASHVILLE COVID-19 RESPONSE REVIEW

STRATEGIES FOR FUTURE PREPAREDNESS:

Examining the Impact of COVID-19 in Nashville

As the nation and world continue to grapple with COVID-19, there is much to learn about how to improve health preparedness protocols for the general public, front-line workers, and healthcare facilities of all forms; support small and large businesses in crises; implement emergency preparedness plans for schools; and coordinate testing and vaccine services.

Nashville is one of the first communities in the nation to do a comprehensive review of lessons learned from Nashville's health, business and community response to the pandemic.

Through a series of wide-ranging interviews with key leaders and stakeholders, along with extensive research, NashvilleHealth and partners produced a report that reviews Nashville's response to the pandemic and importantly, offers recommendations to inform and prepare for future emergency response.

The report explores 5 key areas of community response and then offers 28 short, medium, and long-term recommendations and action items to be considered by hospitals, community-based organizations, government, researchers, non-profits, and business leaders for any future public health emergency.

In partnership with:



COVID-19 Response Framework

Pandemic
Infrastructure
Preparedness

Public
Health/Healthcare
Response

Policy
Response

Economic
Response

Approach to
Vaccine Rollout

Find more information: www.nashvillehealth.org/covid-response

KEY STRATEGIES FOR **FUTURE** HEALTH EMERGENCY PREPAREDNESS

RECOMMENDATIONS

- Emphasize and prioritize regular investments in our public health infrastructure and crisis readiness.
- Elevate supports for Nashville's most vulnerable populations based on unique needs.
- Align protocols and best practices across Nashville's thriving business and tourism community.
- Elevate leaders of Nashville's minority faith communities as key influencers and trusted representatives for information sharing and emergency response.
- Develop improved and standardized data sharing among health providers for better care coordination and outcomes.
- Create easy-to-use and mobile-friendly online portals and dashboards for residents and businesses to use for testing, vaccinations, and applying for economic relief, as well as following progress on pandemic preparedness metrics.

WHAT NASHVILLE SHOULD **CONTINUE**:

A science-driven approach

Public-private partnerships

Clear crisis communication



"It's critical we look at socio-economic factors and policies that contributed to this outcome and propose ways we can better serve vulnerable populations to reduce disease burden in future health crises."

– James Hildreth, M.D., Ph.D.
President and CEO, Professor of Internal Medicine, Meharry Medical College

"We will be more ready because we took this opportunity to thoughtfully and collectively review our efforts. Our insights will position us to support our friends and neighbors all across the city in new and innovative ways because we will have better knowledge and understanding in real time."

– Bill Purcell
Former Nashville Mayor,
Steering Committee Chairman



This report was prepared by and in collaboration with Avalere Health, a national leading healthcare consulting firm specializing in strategy, policy, & data analysis for life sciences, health plans, & providers.

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THE FRIST FOUNDATION

